

IBC's 2020 Webinar Schedule

IBC has been a leader in webinar training for more than a decade and is committed to superior customer service. Webinars are designed for most positions in your bank from the frontline to the board room. Speakers are industry experts with long-term, hands-on experience. Benefits of participating in an IBC webinar include:

- Easy to use, time effective, cost effective, convenient, and interactive
- Current and hot topics delivered by experienced speakers
- Take-away-toolkit (consists of an employee training log and a quiz to measure staff learning)

AUDIT & ACCOUNTING

- 1/16/2020 Accounting Nightmares: TDRs, Foreclosed Assets, Investments & More
- 1/29/2020 Call Report Update 2020
- 3/4/2020 Call Report Preparation: Avoiding Common Errors
- 6/4/2020 TDRs: Defining, Examples, Financial Reporting & Best Practices
- 7/23/2020 Call Report Basic Lending Schedules: Coding, Classifications & Loan Loss Allowance
- 9/15/2020 Call Report Regulatory Capital: Standards, Ratios, Risk Weighting
- 11/4/2020 Call Reports for New Preparers & Reviewers
- 11/5/2020 Dissecting Loan Loss Reserves, Including CECL Expectations

COLLECTIONS

- 3/25/2020 Collecting SBA Loans: Critical Steps in Protecting the SBA Guaranty
- 4/29/2020 Collecting SBA Loans: Critical Steps in Protecting the SBA Guaranty
- 5/19/2020 Credit Reporting & Delinquent Accounts: Disputes, Revisions & Guidance
- 6/25/2020 20 Common Mistakes in Consumer Collections
- 8/4/2020 Maximizing Recoveries on Charged-Off Loans

- 8/19/2020 Collections & Right of Set Off in Commercial Lending

COMPLIANCE

- 1/8/2020 BSA High-Risk Customers: Identifying, Enhanced Due Diligence & Monitoring
- 1/23/2020 Top 10 Issues for the 2019 HMDA Report: Due March 1, 2020
- 4/15/2020 FCRA Compliance: From Delinquent Loans to New Hires
- 5/13/2020 Leveraging BSA Controls for More Effective OFAC Compliance
- 5/20/2020 Updating Your CDD Program: Beneficial Ownership, Triggering Events & New SSN Verification
- 6/9/2020 Debit & Prepaid Card Compliance: Disclosures, Fee Changes & More
- 6/18/2020 Fair Lending Comparative File Review That Meets Regulator Expectations
- 7/28/2020 Beneficial Ownership Rules for Business Accounts & Loans
- 10/8/2020 Risk Officer Series: A Year in the Life of a Compliance Officer: Tips, Tools & Annual Requirements
- 10/27/2020 Risk Officer Series: Advanced BSA Officer Training: Risk, Compliance & Real-Life Scenarios

- 11/17/2020 Risk Officer Series: Risk Management Officer: Expectations & Responsibilities

- 12/1/2020 Avoiding BSA Compliance Violations

DIRECTORS

- 3/9/2020 Understanding Marijuana Business Compliance for the Board
- 4/8/2020 Board Secretary Training: Documenting Board Training, Minutes, Corrections & More
- 9/16/2020 Building the Best Possible Board Meeting: From Agenda to Action
- 10/15/2020 Regulatory Requirements for the Board: A Comprehensive Checklist
- 11/9/2020 You're the New Board Secretary, Now What?

FRONTLINE & NEW ACCOUNTS

- 1/14/2020 Deposit Account Series: Compliance at Account Opening
- 1/28/2020 Deposit Account Series: UCC 3 & 4 Check Issues: Stop Payments, Postdated, Stale-Dated & Endorsements
- 2/13/2020 Deposit Account Series: Banking Cannabis Businesses: Hemp, CBD, THC & More
- 3/23/2020 Deposit Account Series: Advanced New Account Issues: POAs, Trusts, Estates & More

4/7/2020 Deposit Account Series: 10 Overdraft Hotspots, Including Regulations, Lawsuits & Guidance

4/23/2020 Countdown to Reg CC Rule Changes Effective July 1, 2020

7/8/2020 Annual Training for the Branch: BSA, Identity Theft & Regs CC, D, E & DD

8/20/2020 Opening Business Accounts: Entities, Documentation, Authority & Regulatory Requirements

12/3/2020 Using Notary & Corporate Seals Accurately

HUMAN RESOURCES

1/15/2020 Incorporating Diversity & Inclusion into Your HR Policies

2/7/2020 Effective Time Mastery: Working Smarter, Not Harder - **Recorded Only**

2/19/2020 Harassment Claims in a #MeToo World

7/7/2020 HR Compliance: Lessons Learned from Massive HR Failures

8/18/2020 Effective & Compliant Pre-Employment Background Checks

11/3/2020 Recruiting & Retaining Millennials, Gen Z & Nexters

IRA

1/22/2020 2020 IRA & HSA Update, Including IRA Provisions Under the Secure Act

4/16/2020 Establishing & Amending Traditional & Roth IRAs, Including Secure Act Impact

8/6/2020 Fundamentals of IRA Beneficiary Designations, & Distributions, Including Secure Act Implications

8/25/2020 Advanced IRA Beneficiary Issues: Death Distribution Calculations, Trusts, Successors & Secure Act Rules

11/10/2020 Year-End Actions for IRA Administrators: Notifications, Reporting, Monitoring & Secure Act Changes

12/10/2020 The Top 10 Secure Act Implications

INFORMATION TECHNOLOGY

1/21/2020 Data-Driven Loan Pricing

8/13/2020 Cyber Series: Layered Cybersecurity: Finding the Best Strategy for Your Bank

9/9/2020 Cyber Series: Cybersecurity Assessment Tool 2.0 & GLBA Privacy

10/14/2020 Cyber Series: GLBA Security Expectations, Internal Controls & the Human Factor

10/28/2020 Cyber Series: Building & Sustaining a Cyber Intelligence Unit (CIU)

LENDING

1/7/2020 Lending to Hemp Businesses, Including Recent USDA Interim Hemp Production Guidance

2/11/2020 Commercial Lending Series: Commercial Loan Documentation

2/20/2020 Qualifying Borrowers Using Personal Tax Returns Part 1: Form 1040 & Schedules B & C

2/25/2020 HELOC Compliance: Disclosures, Documentation, Advertising, Amending & More

3/3/2020 Appraisal Compliance Checklist, Including New Threshold Limits

3/5/2020 Commercial Lending Series: Managing a Commercial Construction Loan: Start to Finish

3/10/2020 Common HMDA Violations & Challenges

3/17/2020 Qualifying Borrowers Using Personal Tax Returns Part 2: Schedules D, E & F

3/19/2020 Consumer Loan Flood Insurance Forms Line-by-Line

3/24/2020 Commercial Lending Series: Commercial Flood Insurance Rules & Best Practices

4/1/2020 Commercial Lending Series: Commercial Loan Workouts, Restructuring & Loss Mitigation

4/28/2020 Commercial Lending Series: Commercial Loans Secured by Real Estate

5/5/2020 Writing Compelling Credit Memos & Loan Narratives with Confidence

5/6/2020 New Uniform Residential Loan Application Deadline November 1, 2020: Updating Policies & Testing Readiness

5/7/2020 E-SIGN for Lenders: Technicalities, Consumer Expectations & Risk

5/14/2020 Commercial Lending Series: Analyzing Commercial Tax Returns: Forms 1065, 1120, 1120S & K-1s

5/18/2020 Demystifying TRID for Construction Loans Using the New CFPB Guides

5/21/2020 Documenting & Perfecting Farm & Livestock Loans

6/2/2020 Consumer Loan Underwriting Fundamentals: Interviews, Credit Reports, Compliance & Debt Ratios

6/3/2020 UCC Article 9: Perfection Pitfalls & Proper Enforcement

6/10/2020 Completing the TRID Loan Estimate Line-by-Line

6/24/2020 Managing In-House Real Estate Evaluations

7/9/2020 Top 10 Consumer Loan Documentation Mistakes

7/13/2020 Completing the TRID Closing Disclosure Line-by-Line Monday

7/15/2020 HMDA: Still a Four-Letter Word?

7/29/2020 Lending to Self-Employed Borrowers

9/2/2020 SAFE Act Compliance for Mortgage Loan Originators (MLOs)

9/22/2020 UCC-1 & UCC-3 Financing Statements Line-by-Line: Filing, Amending & Renewing

9/23/2020 Ag Lending Compliance, Including Industrial Hemp

9/24/2020 Avoiding Costly Mistakes in Calculating Debt Service Coverage

10/20/2020 Regulator Update for the Credit Analyst

10/21/2020 Banking & Lending to Cannabis Businesses: Clarifying the Confusion & Avoiding Pitfalls

12/2/2020 Annual Loan Review: Consumer, Commercial & Residential

12/15/2020 Avoiding Loan Denial Mistakes

MARKETING

4/14/2020 Advertising Compliance Part 1: Print, Radio & TV

4/30/2020 Advertising Compliance Part 2: Website, Online & Social Media

5/27/2020 Growth & Transformation Series: Driving Engagement with Facebook, Twitter & Instagram

6/16/2020 Growth & Transformation Series: Banking Millennials: The Next Generation of Revenue

7/1/2020 Growth & Transformation Series: Digital Marketing Strategies: What's Working in 2020?

8/12/2020 Growth & Transformation Series: Leveraging LinkedIn for Lenders

OPERATIONS

1/30/2020 Advanced Issues in Dormant Accounts, Unclaimed Property & Escheatment

2/4/2020 ACH Tax Refunds: Exceptions, Posting & Liabilities

2/6/2020 Action Plan for Reg CC Rule Changes Effective July 1, 2020

2/12/2020 Electronic & Imaged Documents: What to Keep, What to Destroy, What Holds Up in Court

2/21/2020 Nonresident Aliens: New 2020 Tax Reporting Rules, CIP, CDD & More

2/24/2020 Deposit Account Series: Deposit Operations Update 2020

2/27/2020 Managing Force-Placed Mortgage & Auto Insurance

3/11/2020 Impact of Reg CC Rule Changes on ACH & RDC: Effective July 1, 2020

3/18/2020 2020 ACH Rules Update, Including Emerging & Real-Time Payments

3/31/2020 New Technology: Cash Recyclers, Pod Banking & Interactive ATMs

4/2/2020 Mastercard Dispute Resolution for Chargebacks

5/11/2020 CTR Changes for Sole Proprietors & DBAs: What's Rescinded? What's Replaced?

5/12/2020 Visa Claims Resolution for Chargebacks

6/17/2020 Handling ACH Exceptions & Returns

6/23/2020 Comparing Regulation E with Visa & Mastercard Rules

6/26/2020 Record Retention: What Documents Must Be Retained & For How Long?

7/16/2020 Regulation E Myth Busters

7/22/2020 Responding to Garnishment & Levy Demands

7/30/2020 Handling Consumer Complaints & Disputes

8/5/2020 Advanced CTR Training: Beyond the "Textbook"

8/27/2020 Liability with ACH Death Notification Entries (DNEs) & Reclamations

9/10/2020 10 Lessons Learned When a Depositor Dies

9/29/2020 FFIEC Requirements for a Remote Deposit Capture Risk Assessment

9/30/2020 Mastering Escrow: Analysis, Rules, Forms & Compliance

10/7/2020 Compliance with E-SIGN, E-Statements & E-Disclosures

10/22/2020 Legally Handling ATM & Debit Card Claims Under Regulation E

11/12/2020 IRS Reporting Essentials: Form 1099 & Beyond

11/18/2020 10 Lessons Learned When a Borrower Dies

12/8/2020 Recent Reg CC Changes: Lessons Learned & Future Outlook

12/9/2020 Legal Issues Surrounding Subpoenas & Summonses

SECURITY & FRAUD

6/30/2020 Fraud by Channel Type: Check, Debit, Credit, ACH & Wire

9/17/2020 Risk Officer Series: The 15 Worst Security Mistakes

11/24/2020 Robbery: Critical Steps Before, During & After

SENIOR MANAGEMENT

2/5/2020 Using the UBPR to Improve Bank Performance

2/10/2020 Diversity Self-Assessment: Regulatory Guidance & Best Practices

4/21/2020 New FFIEC Procedures for Business Continuity Management & Resilience

4/22/2020 10 Strategies for Remaining Independent in a Consolidating Environment

5/28/2020 Branch Manager Guide to Success

6/11/2020 Three Key Risk Assessments in Enterprise Risk Management

8/26/2020 Cutting-Edge Consumer Payments: Beyond PayPal & Venmo

10/6/2020 Managing Vendors: Due Diligence, Contracts, Tips & Tools

If you missed a live webinar you can purchase the recorded webinar + free digital download up to six months after the date of the webinar.

We're always looking for ways to enhance our training programs. If you have an idea for topic let us know. You're our best resource!